



# U.S. ARMY COMMUNICATIONS-ELECTRONICS COMMAND

6002 COMBAT DRIVE  
ABERDEEN PROVING GROUND, MD 21005  
WWW.CECOM.ARMY.MIL

## THE CRITICAL LINK

### Vincent Ingrao

Business Process Reengineering (BPR) Center of Excellence (CoE)  
Army Shared Services Center (SSC)  
U.S. Army Communications-Electronics Command (CECOM) Software  
Engineering Center (SEC)



Vincent Ingrao is an Enterprise Architect for the U.S. Army's Business Process Reengineering (BPR) Center of Excellence (CoE), responsible for executing BPR projects and ensuring integration with the Army's End-to-End business processes and providing training and expertise during the Army BPR courses. The BPR CoE implements a standardized methodology for BPR and provides support services for reengineering the Army's business processes.

Mr. Ingrao began supporting the Army while still enrolled at Rutgers University as a Program Analyst for CECOM Software Engineering Center (SEC) serving as an action officer for the Software Support Services Directorate, focusing on IT Equipment management.

Upon graduating with his bachelor's degree, Mr. Ingrao joined the CECOM Software Engineering Center (SEC) full time as an IT Specialist. He has served as an Equipment management specialist for SEC datacenters, the Operations Manager for SECs Replication, Distribution, Installation, and Training Lab and Project lead for SEC's Software Control and Reference Office. In these roles, he has excelled at working in a dynamic environment with frequently changing requirements and providing customer service to DoD organizations and the Warfighter. Mr. Ingrao has experience in Software Configuration Management, developing and managing new deployment methods for C4ISR software releases and information assurance vulnerability alerts (IAVA), contract management, and performing continuous process improvement projects.

At the BPR CoE, he has performed several BPR projects involving Army Enterprise Resource Planning (ERP) systems and Army enterprise-wide processes. His work includes facilitating workshops, interviewing Subject Matter Experts, business process modeling, process design, and organizational change management strategy development. He also applies his skills within the training team, leading and teaching BPR courses and developing BPR professionals across the Army.

Vincent resides in Maryland. While not at work he spends much of his time traveling or running events and games at his local hobby shop.

